



# Mobile Plant Technician/ Mechanic

**Reports to:** Operations Manager

## The Business

RAM Equipment is an earth-moving equipment hire and sales company, with a team committed to providing an exceptional customer experience every time. We pride ourselves on delivering the best and most innovative solutions to our clients, partnering with them to understand their needs, culture, and business aspirations. This understanding allows us to provide exceptional service and advanced solutions to meet any challenge using world-class products. Our goal is to continue partnering with and working to strengthen civil, earthmoving, mining, railway, and pipe laying contractors locally and across Australia. Our extensive range of equipment includes the latest technology and global leading brands. Our products are carefully selected and tested to meet the most rigorous specifications and safety standards across industries, with all the added extras for maximum efficiency, operator comfort and safety.

## Purpose

The Mobile Plant Technician's key role is to actively maintain and repair equipment in line with manufacturers' specifications. The role is primarily responsible for repairs and maintenance of RAM equipment, ensuring we deliver in full and on time with all workshop and yard activities and deliverables. As a senior mechanic, the role also contributes to organisational initiatives and is a key member of the workshop team.

# RAM CORE VALUES

Our core values as a trusted business partner when hiring or buying low hour, late model, quality construction equipment and attachments across Australia.



## Key Role Outcomes

- Repair and maintain the equipment of RAM in line with manufacturers specifications.
- Maintaining service records and any documentation requirements for all equipment.
- Provide supervision and support for Apprentice Mechanics and Mechanics, as required to ensure a safe and efficient learning environment.
- General maintenance and cleaning of the workshop, ensuring stock levels of all consumables are maintained and any other workshop assistance required.
- The workshop, yard and associated facilities and equipment are maintained to RAM's standards.
- Ensure all equipment is RAM hire ready, cleaning all equipment to RAM standard upon return.
- All customer hire orders are to be prepared on time and off-hire inspections completed within RAM required time frames. Assist customers and drivers to load and unload equipment to ensure customer/driver turn around is a smooth process. Undertake pick-ups and deliveries as directed and assist in receiving stock, equipment and sundry deliveries when required.

## **Work, Health, and Safety**

The role has the responsibility for participating in workplace health and safety activities. This is inclusive of

- Being responsible for their own and other's safety
- Participating in any WHS training or consultation requirements
- Identifying and reporting any hazards to mitigate WHS risks
- Adhering to procedures for dealing with incidents and emergency events
- Maintaining appropriate workplace safety records.

## **Corporate Responsibilities/Requirements**

- Demonstrate professional workplace behaviours and a commitment to positively represent the organisation in alignment with the Core values.
- Participate in both professional development opportunities and performance appraisal processes.
- Abide by organisational policies and procedures.
- Some out of hour's work may be required.
- Has, or will obtain prior to employment, a national police check.

## **Person Capabilities**

### Essential

- Satisfactory completion of Certificate 3 in an Automotive Trade
- Desire to learn and excel
- Licence to drive a motor vehicle in South Australia
- Experience working with earthmoving equipment
- Team Player
- Police Check
- Medical
- Forklift License

### Desirable

- HR License
- White Card
- Earthmoving Equipment tickets

## **Authorities**

The Mobile Plant Technician has the authority to:

- Stop work where they identify a Quality or WHS risk, or Environmental aspect / impact that is life threatening
- Managing onsite and offsite repairs based on customer requirements
- Reject supplies, materials, or deliveries that do not meet the Company's stringent quality standards